

We have executed an anonymous interview with 256 patients in the time period from January, 1st 2007 to June, 30th 2007. Here are the results:

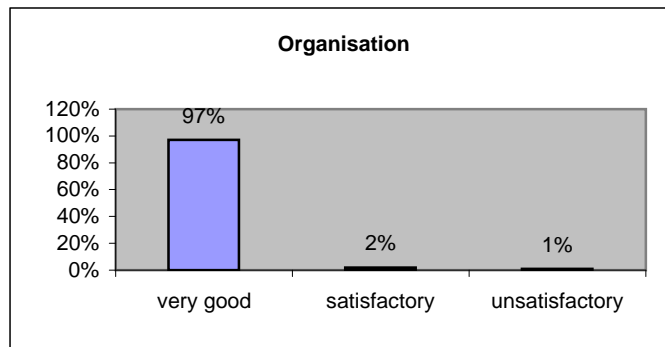
1) How do you like the Ambiance of the Neuro-Spine-Center?

| | |
|----------------|------|
| very good | 100% |
| satisfactory | 0% |
| unsatisfactory | 0% |



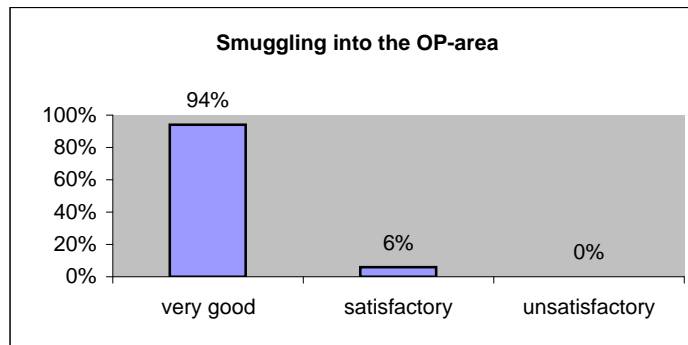
2) How do you judge the organization of the practice of the pre-conversation up to the admission?

| | |
|----------------|-----|
| very good | 97% |
| satisfactory | 2% |
| unsatisfactory | 1% |



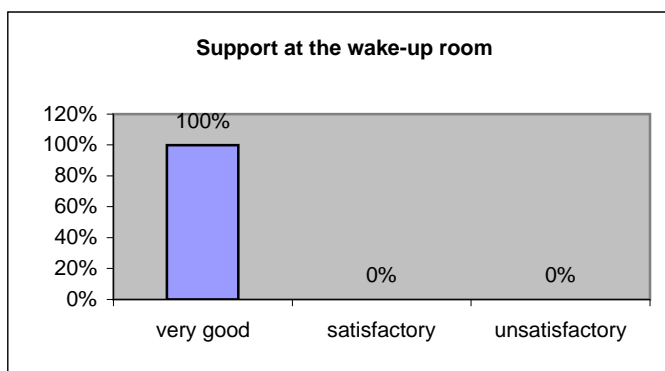
3) How did you feel smuggling into the OP-area?

| | |
|----------------|-----|
| very good | 94% |
| satisfactory | 6% |
| unsatisfactory | 0% |



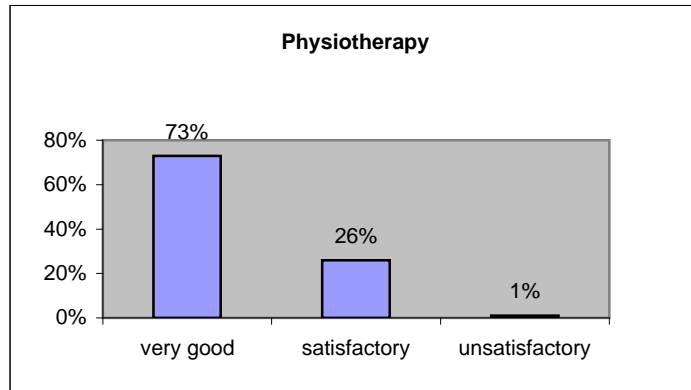
4) What do you think about the support at the wake up room?

| | |
|----------------|------|
| very good | 100% |
| satisfactory | 0% |
| unsatisfactory | 0% |



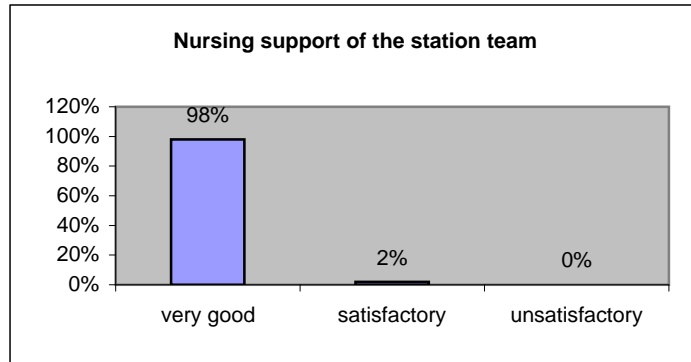
5) What do you think about the physiotherapy after the surgery?

| | |
|----------------|-----|
| very good | 73% |
| satisfactory | 26% |
| unsatisfactory | 1% |



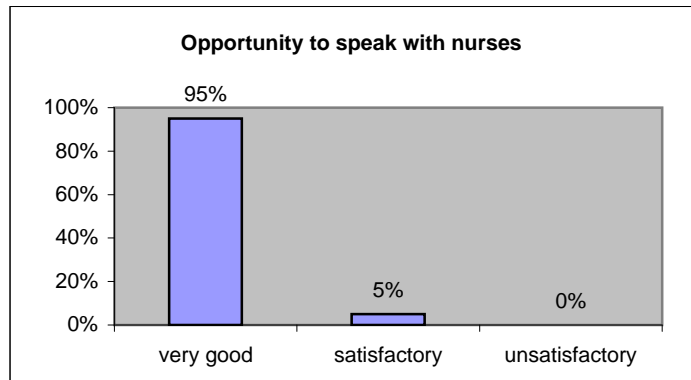
6) How do you judge the nursing support of the station team?

| | |
|----------------|-----|
| very good | 98% |
| satisfactory | 2% |
| unsatisfactory | 0% |



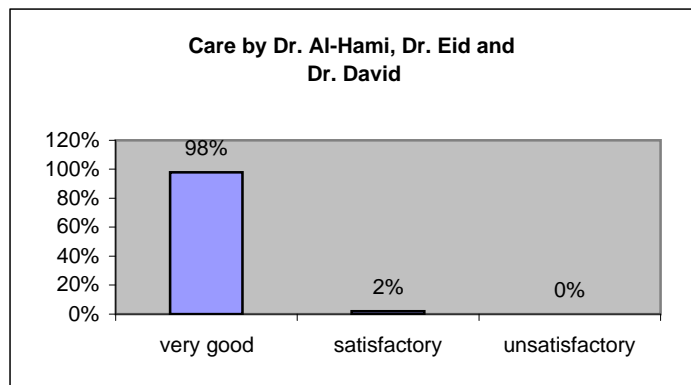
7) Do you have the opportunity to speak with the nurses and male nurses sufficiently?

| | |
|----------------|-----|
| very good | 95% |
| satisfactory | 5% |
| unsatisfactory | 0% |



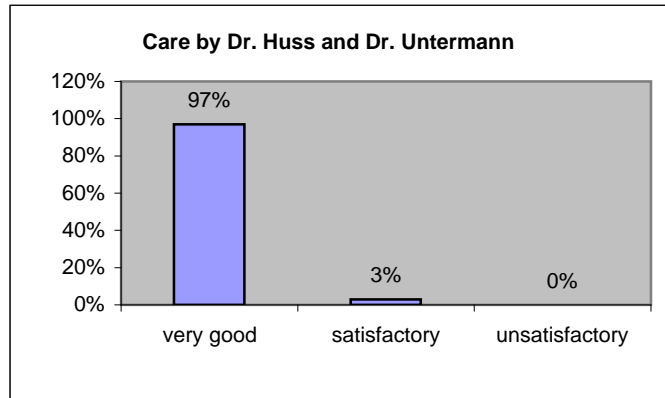
8) What do you think about the medical support of Dr. Al-Hami, Dr. Eid and Dr. David?

| | |
|----------------|-----|
| very good | 98% |
| satisfactory | 2% |
| unsatisfactory | 0% |



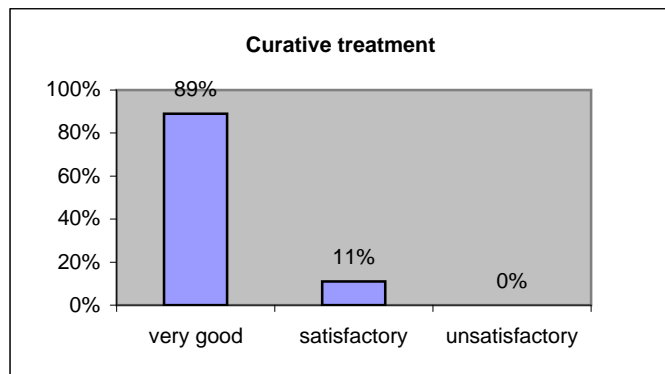
9) How did you feel the pre-conversation as well as the support to the OP of the anaesthetists Dr. Untermann and Dr. Huss?

| | |
|----------------|-----|
| very good | 97% |
| satisfactory | 3% |
| unsatisfactory | 0% |



10) How did you find the organization of the curative treatment?

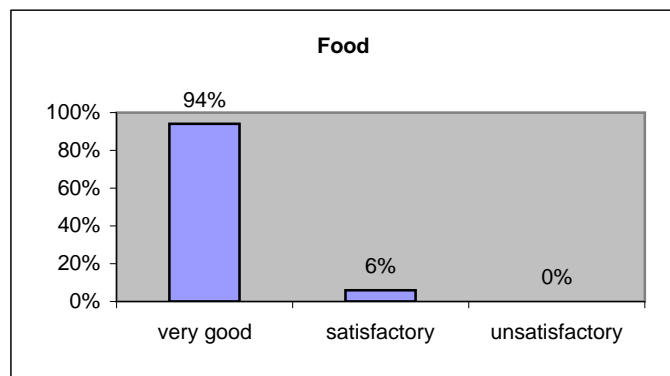
| | |
|----------------|-----|
| very good | 89% |
| satisfactory | 11% |
| unsatisfactory | 0% |



11) How did you like the lodging and catering?

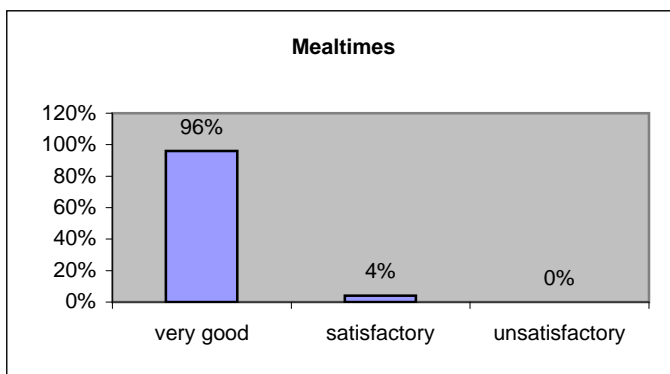
Food

| very good | satisfactory | unsatisfactory |
|-----------|--------------|----------------|
| 94% | 6% | 0% |



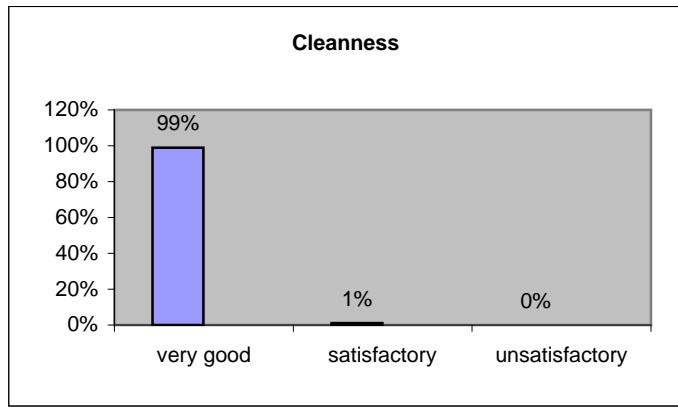
Mealtimes

| very good | satisfactory | unsatisfactory |
|-----------|--------------|----------------|
| 96% | 4% | 0% |



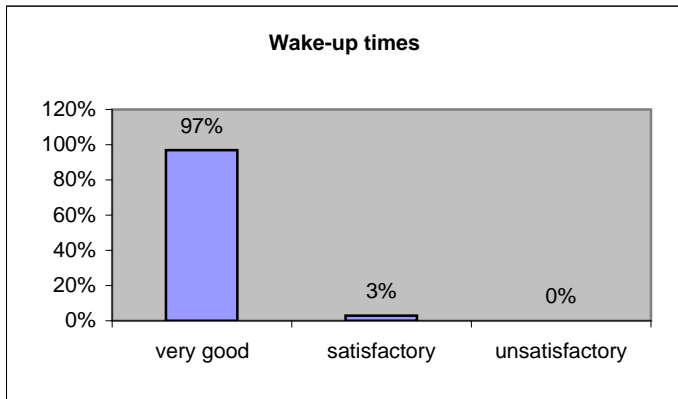
Cleanness

| very good | satisfactory | unsatisfactory |
|-----------|--------------|----------------|
| 99% | 1% | 0% |



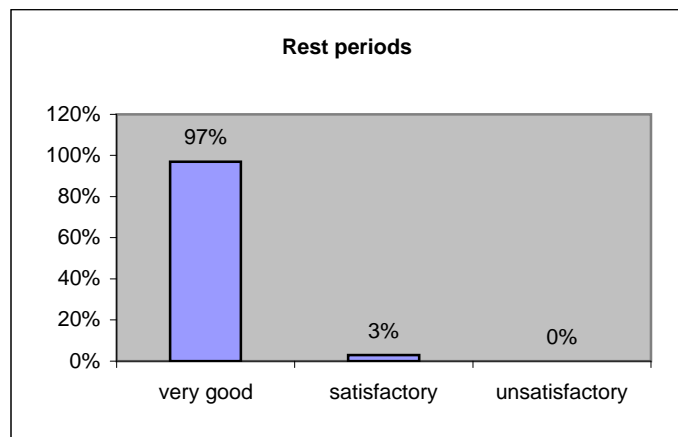
Wake-up times

| very good | satisfactory | unsatisfactory |
|-----------|--------------|----------------|
| 97% | 3% | 0% |



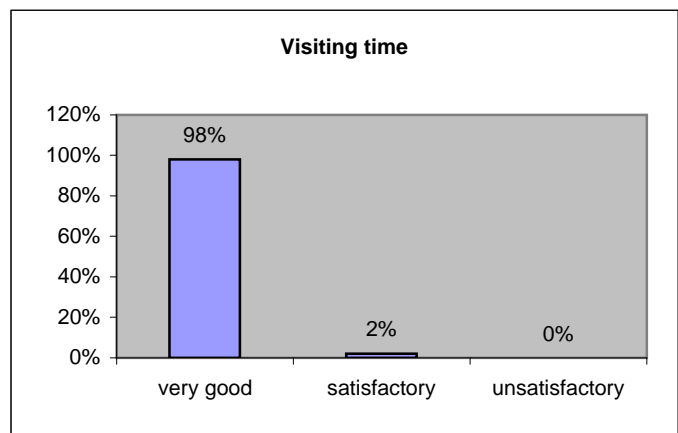
Rest periods

| very good | satisfactory | unsatisfactory |
|-----------|--------------|----------------|
| 97% | 3% | 0% |



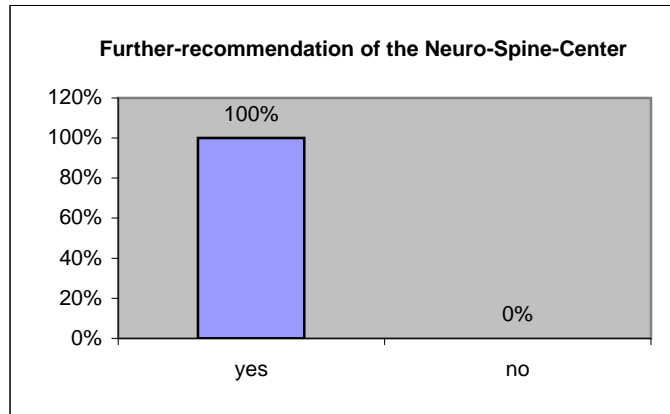
Visiting time

| very good | satisfactory | unsatisfactory |
|-----------|--------------|----------------|
| 98% | 2% | 0% |



12) Would you recommend the Neuro-Spine-Center to family and your friends?

| | |
|-----|------|
| yes | 100% |
| no | 0% |



13) Did you come to us because of a recommendation?

| | |
|-----------------|-----|
| House-doctor | 38% |
| Family, friends | 62% |

